



POLICY FOR QUALITY MANAGEMENT

Ownership and Directorate of **Gerolamo Scorza Spa**, being conscious of growing needs of trade market in terms of products and services quality, declare their intention to develop and implement strategies aimed at Clients' satisfaction. They also deem continuous improvement of processes as a key factor to achieve foreseen tasks and they keep Quality Management System, based on the UNI EN ISO 9001 standard, as one of crucial means, through following actions:

- Keeping an efficient and effective Quality Management System in production processes as well as for offered products and services, in compliance with law requirements and with any other applicable regulation.
- Promoting constant improvement of Quality Management System so to enhance efficiency and accuracy of individuals in the achievement of professional goals and to encourage the staff's involvement in comprehension and implementation of quality policy, acting as a group for the development of production process, jointly contributing to Company's growth and promoting employees' wellbeing.
- Keeping an empathetic relationship with Clients, aiming at long-lasting collaboration to supply products and services which can meet individuals' expectations, notwithstanding the good compromise between high-quality standards and sustainable production costs.
- Defining individuals' responsibilities, being sure they have been well understood and put in place. Promoting cooperation and knowledge exchange among human resources, supporting equality between duties and rights as a key to enhance everyone's sense of belonging.
- Ensuring the availability of required resources, information and skills to put in place production process and relevant controls, through periodical training activities.
- Being compliant with all applicable laws, regulations and contractual agreements, in the implementation of business process, keeping in mind the importance of safety measures in production process, considering that preventing is better than solving.
- Operating in full respect of the environment aiming at the implementation of sustainable actions both in production and construction phases.
- Identifying causes of non-conformity cases, managing them so to promptly respond, supervising suppliers' actions and involving them to agree on a joint resolution of problems.

This policy is circulated among company's staff and it is disseminated through posting in company's notice boards as well as in shipyards.

The Directorate is yearly appointed to re-examine the Policy for Quality Management, whereas any update is required.

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The Managing Director
Alfredo De Flora